

Terms of Sale for Purchase of Fine Art Prints from Soie Photography

Effective May 5th, 2014

Pricing: Prices are listed in U.S. Dollars. Sales tax is applied to orders in accordance with current Washington State law. Packaging, handling, and shipping costs are included in the purchase price for customers residing in the contiguous U.S. Additional shipping costs will be applied as warranted to customers residing in Alaska, Hawaii, or outside the U.S.

Method of Payment: Print orders will not be processed until payment is received in full. For online sales, Soie Photography accepts payment processed through PayPal[™] via e-mail invoice. For in-person sales, Soie Photography accepts payment by cash, money order, cashier's check, or credit card processed through PayPal[™]. Refer to the official PayPal[™] website for terms of use.

Cancellation: Our customers have forty eight (48) hours from placement of an order to cancel.

Delivery: Please allow 2-3 weeks for delivery of print sizes 16" x 24" and smaller with standard presentation. Larger print sizes and alternate presentation options may require additional time for processing and delivery. If delivery delays are projected, Soie Photography will provide our customers with timely and accurate status for their order. Prints can only be shipped to physical addresses provided by the customer (e.g. no P.O. Boxes). Once the print is received and inspected, immediately contact Soie Photography if the print is damaged so that the deficiency can be rectified in a timely manner and a claim can be filed with the carrier.

Returns: We are confident that our customers will be thrilled with the quality and beauty of our fine art prints. However, if you choose not to keep it for whatever reason, the print may be returned within twenty one (21) days from the delivery date. Our customers may choose either (1) a full refund of the price paid to Soie Photography, less additional shipping costs if applicable, or (2) a credit in the same amount towards purchase of other prints from our catalog. Refunds will be made through PayPal[™] or by cashier's check mailed within fourteen (14) days of receipt of the returned print. Liability for condition of the print is transferred to the customer upon delivery, continuing throughout the return process until the print is received by Soie Photography and verified to be in satisfactory condition.

Please notify Soie Photography prior to returning a print to obtain the shipping address and to discuss shipping considerations. The customer is responsible for packaging, handling, and shipping costs incurred for returned prints. The print must be delivered to Soie Photography in the original packaging, provided the packaging is in acceptable condition. If the original packaging is compromised, please contact Soie Photography for instructions. The print must be returned by the same carrier and method used to originally ship the print unless an alternate carrier/shipping method is authorized in writing by Soie Photography. We will only accept returned prints and provide a refund or credit if the condition of the print allows for resale in the as-received condition.

Protection of Your Personal Information: We respect your privacy; all personal information provided by our clients is strictly confidential. Soie Photography will never knowingly share, sell, or otherwise divulge our clients' personal information to any third party person, organization, or business.

Changes in Policy: Soie Photography reserves the right to make changes to our website, our policies, and our Terms of Sale at any time and at our sole discretion. Continued use of our website and a willingness to conduct business transactions after implementation of changes constitutes your binding acceptance of those changes. Please contact Soie Photography should you have any questions about our policies.